



**Diane Edwards**  
**General Manager People, Systems and Technology**



# Culture Change



Infrastructure focus	→	Customer focus
Toxic staff/management relationships	→	Staff/management partnerships
Lack of accountability	→	Personal responsibility
Entitlement	→	Achievement
Silos	→	Aligned processes
Inconsistent policies	→	Aligned policies
Tradition	→	Innovation
Just enough	→	Best in class
Homogenous workforce with limited perspective	→	Diverse workforce with broader perspectives and different ways of working

# Fostering a Positive Culture



The most misquoted line in history?

**People are our greatest asset**

## What Jim Collins actually said...

“...people are not your greatest asset, the right people are your greatest asset!”

# The New Face of Stevedoring





“These were  
our right  
people – do  
you know who  
yours are?”





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