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## Some positive outcomes from Member Feedback



Kia ora tatou,

With so much ongoing negativity taking up a great deal of everyone's time, I'd like to highlight some positive outcomes from our recent member Business Resilience Survey. Following the letters I wrote to Ministers and MPs outlining the issues our members are facing based upon the survey feedback, our local MPs [Vanushi Walters](#) (Labour) and [Erica Stanford](#) (National) have both pledged to raise awareness of these issues in Parliament, which will hopefully lead to some positive action being taken to support the business community.

Additionally, starting today for the next five weeks, Business North Harbour is providing a series of weekly online webinars facilitated by subject matter experts, on topics which members highlighted as being of importance and where they would appreciate some advice and support. Today's webinar '[Leadership & People Management](#)' at midday will look at how to deal with a number of challenges being faced by business leaders and employees in these uncertain times and it's not too late to register!

I look forward to seeing many of you online later today and in the weeks ahead as other topics are covered. The Team at BNH hope you stay safe well.

Ngā mihi mahana,

**Kevin O'Leary**

General Manager, Business North Harbour

## Latest COVID information from business.govt.nz



The following links from [business.govt.nz](#) and other Government sources provide the latest COVID related information on;

- [Isolation period reduced from 10 to 7 days](#)
- [Events Transition Support Payment \(ETSP\) Scheme for Business Event now live](#)
- [Managing the impact of COVID-19 cases at your business](#)
- [Testing positive for COVID-19](#)
- [Testing and returning to work during Omicron](#)

Got questions or need support? Call the free COVID-19 Business Helpline on 0800 500 362.

## Business Resilience Webinar Series



Following the hundreds of responses we received to our recent Business Resilience Survey, Business North Harbour has scheduled a series of weekly online events, engaging subject matter experts to discuss the main issues that members identified in their feedback. Details and registration links of these webinars are as follows:

- **Midday Today:** [Leadership & People Management](#) with [Simon Weakley](#), Director of Sales and Training, Dale Carnegie New Zealand and Pacific

### Upcoming:

- **Wednesday 23rd March** – [Business Strategy, Planning & Sustainability](#) with [Richard Orsborn](#), Chief Pathfinder, Pathfinder Solutions
- **Wednesday 30th March** – [Recruitment](#) with [Lisa Hill](#), Managing Director, Eclipse Recruitment
- **Wednesday 6th April** – [Supply Chain Management](#)
- **Wednesday 13th April** – [Legal Compliance & Employment Law](#)

## Final call to register for Inorganic Office Collection

24TH & 25TH MARCH 2022  
INORGANIC COLLECTION  
REUSABLES // E-WASTE // GENERAL INORGANIC

Help reduce landfill,  
protect the environment  
and save money!

Only  
**\$49** per m<sup>3</sup>  
collected  
\* Minimum charge of  
\$49 plus GST applies

Business  
North  
Harbour

BUSINESSNH.ORG.NZ/INORGANICCOLLECTION

BNH's next Office Inorganic Collection is taking place on Thursday 24th and Friday 25th March. This is the perfect opportunity to clear out your old office furniture, e-waste and other items cluttering up valuable workspace. Final call to please register [here](#) by Friday 18th March.

## Big changes proposed for some buses serving the North Harbour BID area



The addition of Rosedale Station (currently planned to open in 2025) is allowing Auckland Transport (AT) to redesign part of the North Shore bus network. They are proposing a number of changes with the aim of making it easier to get around by bus. Click [here](#) for further details on the affected bus routes which include **883, 884, 885, 864, 865, 866, 884, 885, 889, 907, NX1 and NX2**.

Business North Harbour members and their employees are encouraged to have their say on these proposals by Sunday 3rd April. You can give your feedback using the online survey [here](#) or you can use the Freepost paper survey included in the consultation brochures which are being delivered to every property in the affected area, and can be picked up from the Albany and East Coast Bays libraries, and Albany and Constellation stations.

## Don't know where to start with I.T? Is your business prepared for the worst?



**Spark Business Hub Auckland North** can take an objective look at your current situation, explain the risks, and offer practical advice around Backup and IT solutions. Devices can get lost, hardware can fail, and data can be corrupted. A solid backup strategy is one of the key elements of being prepared.

Backup solutions take time and effort, but imagine trying to recreate lost data! It can result in frustrated employees, disappointed clients, and missing out on sales. We can help you create a backup and recovery plan that will keep all your data safe and accessible, regardless of where it is stored. Find out more [here](#) or contact the Business Hub team on 0800 482 746.

## Rosedale Road, try some of the great hospitality establishments on offer!



Rosedale Road is approximately 4 kilometers long and has an amazing range of hospitality establishments. Why not try visiting one of them to support the hospitality industry? Places include: [CAKE4U](#); [Can Restaurant](#); [Ciel de France Bakery](#); [Classic Bake House Albany](#); [Dokdo Korean Restaurant](#); [Friends Korean Restaurant](#); [General Guo Restaurant](#); [Goldfish Kitchen](#); [Hi Sweety](#); [Kumkang Mountain Korean Restaurant](#); [Meet Fresh](#); [Mr. K Butcher & BBQ](#); [My Cake](#); [North Shore 100 Seafood Restaurant](#); [Onggojip Korean Restaurant](#); [Own Tea](#); [Ping's Kitchen](#); [Pizza Jack's Albany](#); [Ramen Tasty](#); [Rosedale Bakery & Cafe](#); [Sam O Jung Korean Restaurant](#); [Simple Café & Eatery](#); [Simya Korean Restaurant](#); [Tasman Seafoods](#); [Tokyo Japanese Restaurant and Sake Bar](#); [Top Star Bakery](#); [Xi'an Food Bar](#); [Zhazha Tea](#).

## Free Business mentoring - eligibility extended



We know some small business owners in Auckland are doing it tough right now, while others are busier than ever. If you could do with some extra support in 2022, sign-up now for [Auckland](#)

