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## Your Feedback Is Welcomed

Business  
North  
Harbour

CONNECT. COMMUNICATE. COLLABORATE.

Kia ora tatou,

### **BNH Annual Members Survey** – (5 minutes)

We invite you to participate in the annual BNH Members survey. This survey is an opportunity for all BNH Members including property owners, business owners, employees, and Associate members to have your voice heard and provide valuable feedback that will shape the decisions we make on how best to support you.

Your input is critical in helping us understand your needs and preferences, as well as identifying areas where we can improve our services and offerings. The survey will only take 5 minutes to complete, but the impact of your responses will be significant in guiding the future direction of BNH.

We truly value your input and want to ensure that we are serving you in the best way possible. Your participation is anonymous and confidential, (unless you choose to input your details to request a call-back), so please feel free to share your honest opinions.

Thank you in advance for taking the time to complete the survey. We look forward to hearing from you and using your feedback to enhance the BNH experience for all members.

Take the survey here: <https://survey.zohopublic.com/zs/SkCzAO>

Ngā mihi mahana,  
**The BNH Team**

## Upcoming Workshops & Events



**Business Capability Workshop**  
**LEADERSHIP VS MANAGEMENT**  
Presenter: Camelia Petrus, Founder of Core Purpose  
FRIDAY 28 APRIL | 12.00–2.00pm  
BUSINESS NORTH HARBOUR

Business Capability Workshop  
Leadership vs Management  
Friday 28th April 2023 12.00pm - 14.00pm

The terms “leadership” and “management” are often used interchangeably. Many of us wear both hats, but we need to understand the difference so that we appropriately stretch within and between the two roles. Is it important to differentiate between leadership and management?

The great number of academic debates and Internet searches indicate that many clearly want to know what the difference is. Virtually all organisations, including large corporations, government agencies and academia, organisational development consultants, industrial psychologists, and human resources professionals are concerned about the difference and believe it is important.

In this workshop, Camelia will share the thoughts of fifteen members of Forbes Coaches Council on the key differences between a manager and leader and what it takes to transition from the former to the latter.

[Register Here](#)


**Business After 5**  
Network & Nibbles  
THURSDAY 4 MAY 2023 | 5.30PM - 7.00PM  
MSD ALBANY SERVICE CENTRE, 44 CORINTHIAN DRIVE

Business After Five hosted by Ministry of Social Development  
Thursday 4th May 5.30pm - 7.00pm

Join us for an informative event and hear how MSD can support your business!

The Ministry of Social Development (MSD) is hosting a Business After Five event at their Albany Service Centre premises and invites all BNH members to attend. In particular, MSD is keen to meet as many business owners as possible from within our area and have the opportunity to discuss with them the wide range of training and employment assistance that is available to their businesses, including wage subsidies and post-placement support and training.

[Register Here](#)





# St John

## MENTAL HEALTH FIRST AID WORKSHOP

THURSDAY 4 MAY 2023, 8.30AM - 12.45PM  
@BUSINESS NORTH HARBOUR

Mental Health First Aid Workshop  
Thursday 4th May 8.30am - 12.45pm

The workshop runs from 08.30am until 12.45pm with light refreshments provided and this workshop is being held at the Business North Harbour Offices. Learn how to identify, understand and respond to signs of mental health issues in work colleagues, friends and family members.

**WHAT TO EXPECT:** Using a variety of best practice learning methods, including discussions, videos and scenario work, this course is ideal for anyone wanting to help recognise mental distress and what they can do to help.

[Register Here](#)

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## BUSINESS CAPABILITY WORKSHOP **EMPLOYEE ENGAGEMENT IN A HYBRID WORLD**

Presented by Simon Weakly, Director of Training and Sales | Dale Carnegie

WEDNESDAY 17 MAY | 12.00–2.00pm | BUSINESS NORTH HARBOUR

Employee Engagement In A Hybrid World  
Wednesday 17th May 12.00pm - 2.00pm

This workshop, delivered by *Simon Weakly, Director of Sales and Training at Dale Carnegie* will explore the tools required in our fast-changing environment to create highly engaged teams in a hybrid world.

Engaging employees in any environment, especially so in our current hybrid world, is not a simple paint-by-number exercise. Though many analytical business advisers over the decades have tried to boil this down to such an approach, build a business plan, implementation of established quality management systems and processes, bonus structures, perks and flexible working hours, the promise of major paradigm shifts in a companies' people haven't eventuated through this approach.

[Register Here](#)

Business  
North  
Harbour

 north shore  
GOLF CLUB

## **BUSINESS AFTER 5** NETWORKING & BUSINESS SHOWCASE

THURSDAY 15 JUNE 2023 | 5.30PM–8.00PM  
NORTH SHORE GOLF CLUB

REGISTER NOW | ONLY \$79+GST PER BUSINESS

BUSINESS AFTER 5: Networking And Business Showcase  
Thursday 15th June 5.30pm - 8.00pm

We are thrilled to invite you to participate in our very first **Business After 5: Networking & Business Showcase!** This is an excellent opportunity for you to showcase your business and connect with other businesses and associate members in the BID.

This event will provide you with a unique platform to showcase your products, services, or expertise. Each business will have a designated tabletop where you can display your business and interact with other attendees. You will also have the chance to exchange business cards, discuss potential collaborations, and build valuable relationships with fellow business owners and managers. By participating in this event, you will have the opportunity to expand your network and increase your business visibility.

We welcome you to bring any marketing materials or promotional items that you would like to distribute at your tabletop. To ensure everyone has enough space, we kindly request that you refrain from bringing bulky items or large flag banners. Pull-up banners are perfectly acceptable.

[Visitor and Exhibitor Registration](#)



# St John

## FIRST ON THE SCENE FIRST AID WORKSHOP

FRIDAY 23 JUNE 2023, 1.00PM – 3.00PM  
@BUSINESS NORTH HARBOUR

First On The Scene First Aid Workshop  
Friday 23rd June 1.00pm - 3.00pm

Workshop runs from 1.00pm until 3.00pm with light refreshments provided.

A customer or one of your staff needs urgent medical assistance. You are the first and possibly the only person there to respond. You've rung 111, and the St John Ambulance is on its way. **What you do in the next 4-12 minutes before the St John Ambulance arrives could save that person's life.**

St John has designed a two-hour workshop to up-skill staff. Attendees will be shown how to deal with the five most common situations they are likely to encounter in their workplace environment which could be a cardiac arrest, a falling injury, or a person cut and badly bleeding. The aim of this workshop is to up-skill staff to compliment, or assist, your fully trained first aiders.

[Register Here](#)

**Review Of Past Workshops & Events**

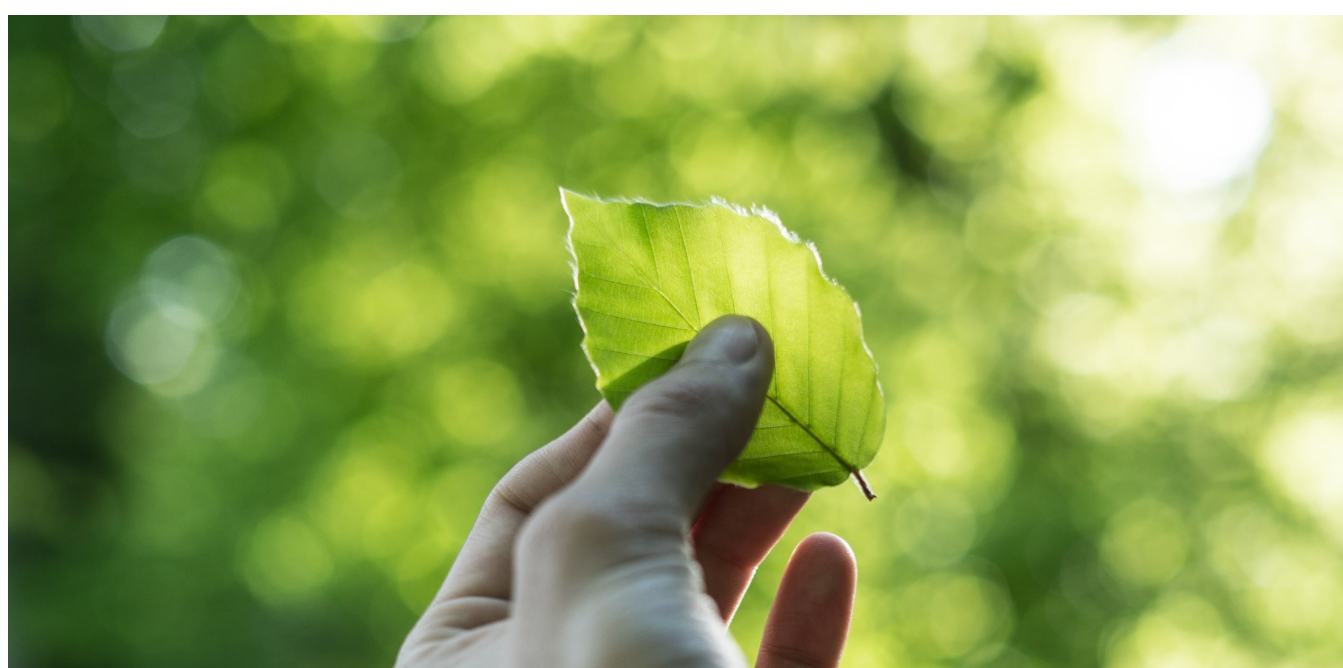




Ian Little and John Darroch, two seasoned experts with over 30 years of industry experience each, spoke at an event attended by commercial property owners, tenants, financial institutions, property lawyers, and tradespeople. Ian explained that although the last few years have been turbulent, there have been positive aspects such as better-than-expected job security and a faster-than-expected rebound in tourism. He also discussed the divergence of appeal between premium and secondary locations, with tenants demanding workspaces that are easy to reach and have high green-star ratings and nearby amenities. John described the industrial sector as the "rock star performer" and stressed the importance of measuring buildings accurately. The Q&A session covered various topics, including lease disputes, unconsented works, and identifying leaky commercial buildings.

[Read More](#)

## Supporting Members Starting Out On Sustainability



Many members have started to take a more sustainable approach in their businesses and are already making a difference, but others, particularly small business owners, are keen to make their business more sustainable but simply aren't sure where to start. This article is the first in a series of informative monthly articles, some with useful links to tools and resources, to support members on their sustainability journey. For more information, [Click here](#).

## Latest Information From Business.govt.nz



The [business.govt.nz](https://business.govt.nz) and other Government sources provide the latest information for businesses. If you have any questions or need support please contact the Ministry of Business, Innovation and Employment (MBIE)'s phone line for small businesses: Freephone **0800 424 946**

## Local Board Business Mentor programme



Many small business owners are looking for new ways to boost their business. Mentoring support is currently available to help you review your current activities, gain a fresh perspective and get new skills.

Tātaki Auckland Unlimited team is working in partnership with Business Mentors New Zealand to help more businesses access free business mentoring to tackle their business's challenges and opportunities with support from nine local boards across Tāmaki Makaurau Auckland. For more information and register your interest, [Click here](#).

## Have your say on the Waitematā Harbour Connections project

# Waitematā Harbour Connections

# Engagement open until 1 May

# Have your say

[nzta.govt.nz/awhc](https://nzta.govt.nz/awhc)

**Waitematā Harbour Connections**

How do you want to cross Te Waitematā in the future? And where on the North Shore do you want to travel?



Waitematā Harbour Connections is Aotearoa New Zealand’s most significant city-shaping project. It will change the way we cross Te Waitematā and access the wider transport system—whether that’s walking, cycling, taking the bus, travelling by light rail, driving or transporting freight—connecting people to transport options across the region and beyond.

We’re looking at what new infrastructure is needed to cater for these modes, where it will go, and how we make the best use of what we already have, including the Auckland Harbour Bridge.

To help us develop a preferred way forward for the project, we’re currently seeking feedback. Visit [nzta.govt.nz/awhc](https://consult.transport.govt.nz/awhc) to find out more and have your say. The engagement survey is open until 1st May.

## Charging Our Future Strategy

### Charging our future: Have your say on a draft long-term electric vehicle charging strategy for Aotearoa New Zealand

Summary of proposed targets and outcomes | March 2023

#### Why is this important?

To meet our climate change goals we need zero-emissions vehicles to make up 30% of our light fleet by 2035 – so we need the charging infrastructure to support this.

#### The Government’s vision

Aotearoa’s EV charging infrastructure supports the transition to and use of low-emissions transport by being accessible, affordable, convenient, secure and reliable.

#### Have your say

We are currently seeking public feedback on a draft national EV charging strategy for Aotearoa New Zealand. Read the draft strategy and discussion document at [consult.transport.govt.nz](https://consult.transport.govt.nz) and share your feedback by 11 May 2023.

#### How our EV charging network could look in future (proposed targets):

Journey charging hubs every 150-200km on main highways by 2028

One public EV charger for every 20-40 EVs in urban areas

Public charging hubs at municipal or community facilities in all towns and cities with a population of 2000 or more people by 2025

#### How we will know we have succeeded (proposed long-term outcomes):

The EV charging system in Aotearoa is underpinned by affordable, reliable, secure and safe power supply and infrastructure

All EV users can safely access and use EV charging when and where needed

The EV charging system in Aotearoa is underpinned by integrated and streamlined cross-sectoral planning and standards

The EV charging market in Aotearoa functions effectively, can adapt and evolve over time, and is attractive to users, operators and investors

Our national EV charging system supports the transition to, and use of, low-emissions transport modes across the wider transport system

TE MANATŪ WAKA  
Ministry of Transport

MINISTRY OF BUSINESS,  
INNOVATION & EMPLOYMENT  
MINIUM ō Kaitiaki

Te Kaitiaki  
New Zealand Government

Ministry of Transport are asking for feedback on their draft long-term electric vehicle charging strategy for Aotearoa New Zealand. Transport is one of our largest sources of greenhouse gas emissions and is responsible for 17 per cent of Aotearoa New Zealand’s gross emissions and 39 per cent of total domestic CO<sub>2</sub> emissions.

For further information and where to provide your feedback please visit: <https://consult.transport.govt.nz/policy/charging-our-future/>

## Proceeds Of Crime Fund Supports Retail Crime Prevention For Small Businesses

\$6 million has been allocated from the Proceeds of Crime Fund to establish the Retail Crime Prevention Programme, which is being managed by Police. Eligibility for this Programme is small retailers that have been victim of aggravated robbery and/or a ram raid style burglary/robbery. This prevention programme is intended to deliver protective equipment, and additional prevention advice for retailers, to reduce the risk of harm for the community, as well as support the health and safety of retailers and their staff. Further information can be found [here](#). There is also a victim contact form available for small retailers to get in touch with Police [here](#).

Small retail businesses may be eligible for a \$4,000 subsidy to get a fog cannon installed. Further information about the application and eligibility can be found [here](#).

## Successful Safer Plates Community Event

The weather turned it on for staff lending a hand to Business North Harbour in partnership with Westfield Albany putting anti-theft screws on vehicles. The Safer Plates Initiative allow specially designed screws to secure the number plates onto your vehicle. The screws act as a deterrent for offenders and reduce the chances of your number plate being stolen. Business North Harbour's Dave Loader was on hand to help with the installation of the screws and answer any questions from attendees. *Another safer plates community event will be hosted by Albany Westfield on 19th April from 12:30pm-2:30pm at Westfield Albany Mall Level one underground car park.* For more information, [click here](#).

## Simple Steps To Shield Against Bike Theft

Bike theft is a prevalent problem in Aotearoa New Zealand, leading many victims to quit biking, buy lower-quality replacements, and ride less often. It is also one of the most unreported crimes in the community, which distorts the perception of the issue. Even though the police recover many stolen bikes, they often cannot find their owners, resulting in hundreds of bicycles being auctioned off each year instead of being returned. To address this issue, Bike Auckland has introduced 529 Garage to Aotearoa New Zealand, which is the largest bike registry in the world. By using their mobile app, people can register their bikes and increase the likelihood of getting them back in case of theft. Visit [www.529garage.co.nz](https://www.529garage.co.nz) to register your bike. Takes 5 minutes!

## Get Ready For Single-Use Plastic Ban Coming Into Force In 3 Months



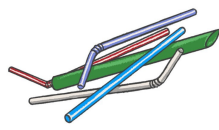
From **1 July 2023** it is illegal\* to supply the following single-use products:



**Plastic tableware**  
(plates, bowls and cutlery)



**Plastic produce bags**  
used to pack fresh fruits and vegetables\*



**Plastic drinking straws\***



**Plastic produce labels**  
(phase-out begins)

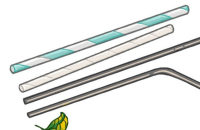
## Alternatives



**Reusable or paper tableware**



**Reusable or paper bag, or no bag**



**Reusable or paper straw, or no straw**



**Label-free produce, or home-compostable labels by mid-2025**

- ★ Enforcement action may be taken for non-compliance
- ▲ Not including bags for pre-packed produce
- ◆ People who need plastic straws due to a disability or health condition can still access and use them



Ministry for the  
**Environment**  
*Manatū Mō Te Taiao*

**GOVT.NZ**

### Choosing alternatives

- First, consider if the plastic item is needed, especially if customers consume your products at home or in the office.
- Then, consider reusable options such as metal or ceramic plates, bowls and cutlery, and reusable produce bags.
- If you need disposable alternatives, consider paper, bamboo, or sugarcane.
- Items made of compostable or 'plant-based' plastic are not allowed.

For more information and resources to help with this change, visit the below link or contact [plastics@mfe.govt.nz](mailto:plastics@mfe.govt.nz). Free information sessions for businesses preparing for the ban are also available [here](#).

## Get 10% Off Red Cross First Aid Training For BNH Members



Red Cross First Aid Training is offering an exclusive discount on all its first aid training courses. Use coupon code **'BNH10'** when booking to receive the 10% discount, valid until October 1st, 2023. With Red Cross' cost-effective training courses, participants can complete the theory component of the course via interactive online modules before attending a shorter in-class session, which halves the time spent in the classroom.

In addition to first aid courses, Red Cross also offers psychosocial courses developed with the Mental Health Foundation of New Zealand, priced at a group flat rate for a maximum of 20 attendees. For more information, [Click here](#).

## History Of The Poppy Day



The red poppy has been a symbol of remembrance in New Zealand for 101 years, worn on Anzac Day to remember the fallen. The reason for this is that the poppies were originally made by widows and orphans in France and arrived too late to be sold for Armistice Day in 1921.

The New Zealand RSA decided to hold them over until Anzac Day the following year, which gave us our unique Poppy Day. The poppies have gone through design changes and are now manufactured by volunteers in Christchurch. The poppy symbolises the wildflowers that were the first signs of life to grow in the turned soil of French and Belgium cemeteries, and Poppy Day is the RSA's major annual fundraiser to provide welfare services for war veterans of all ages. This year Poppy Day will be held on Friday 21st April 2023.

## Business Working Bee

### Business working bee

**26 April  
3-4:30pm**

Join us at the Rosedale Park Restoration site for a community working bee. Weather dependent.

**Where:** Behind Hilton Brown Swimming

**Bring:** Thick gloves and secateurs if you have them, old shoes, raincoat, sunscreen, hat and waterbottle

**Parking:** Park at the playground in Rosedale park and walk across the bridge - to behind Hilton Brown Swimming - please do not park at Hilton Brown.

**RSVP:** [hello@restoringrosedalepark.org.nz](mailto:hello@restoringrosedalepark.org.nz)



## Selling Shares To An Employee



davenports law.

### Business Succession Planning. *Selling Shares To An Employee.*

When the owner of a business is looking to move on, one option is to retain shares in the company, while selling some to an existing, usually senior employee. It is imperative that these types of business succession planning transactions are structured correctly to protect the owner's interests.

#### IMPORTANT POINTS TO CONSIDER:

- Preparation of a shareholders' agreement to record each party's rights and obligations
- Whether the owner will offer vendor finance to the employee
- Input from banking and accounting professionals



If you are considering selling shares to an employee, get in touch with Jeremy and his team to discuss your particular situation - what you're looking to achieve and how you might go about getting there. [jeremy@davenportslaw.co.nz](mailto:jeremy@davenportslaw.co.nz) | 09 883 4400

## Free Business Brains For North Harbour

# FREE BUSINESS BRAINS for North Harbour

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CONTACT: [J.MUELLER@MASSEY.AC.NZ](mailto:J.MUELLER@MASSEY.AC.NZ)



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EMAIL: [admin@businessnh.org.nz](mailto:admin@businessnh.org.nz) OFFICE: Level 1, Unit 2, 322 Rosedale Road, Rosedale

POSTAL: PO Box 303126, North Harbour

