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## Safty And Security Are In The Spotlight

Kia ora tatou,

As crime and anti-social behaviour have been on the increase for far too long, there have been some welcome government announcements recently regarding proposed changes in legislation that will hopefully be passed later in the year. These changes, if passed, will increase sentences for some offenders involved in violent and/or retail crime. There are also moves afoot to speed up the criminal justice processes so that offences are dealt with more quickly, which will again be of benefit to the victims of crime and society in general.

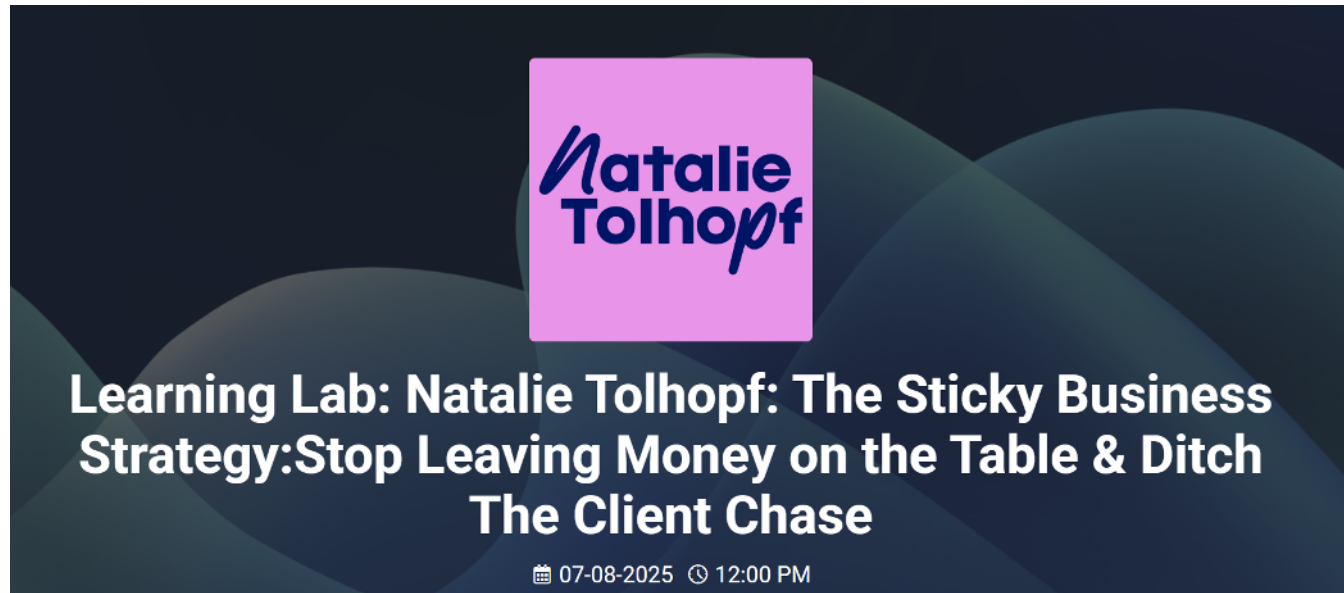
At BNH the safety and security of our members, their teams and their properties are of paramount importance, which is why we invest in nightly security patrols throughout the business district 365 nights per year and why we recently increased our CCTV coverage within the business district. BNH also offers free crime prevention resources and security assessments so if you'd like to find out more about these resources and services or if you have any security or safety-related questions please contact Dave Loader [crimeprevention@businessnh.org.nz](mailto:crimeprevention@businessnh.org.nz).

Ngā mihi mahana,

**Kevin O'Leary**

General Manager, Business North Harbour

## Upcoming Workshops & Events



Business North Harbour presents: Natalie Tolhopf – The Sticky Business Strategy  
Thursday, 7th August, 12pm  
Business North Harbour

Back by demand, sales and strategy coach Natalie Tolhopf returns with a one-hour, high-impact session to help business owners stop the endless client chase. Learn how to maximise existing offers, get paid for your full contribution, and build long-term client relationships. Discover practical insights to turn near-misses into real revenue with a proven, sustainable approach. A light lunch is provided.

[Register Here](#)



First On The Scene First Aid Workshop  
Friday, 8th August, 1.00 - 3.00pm  
Business North Harbour  
Workshop runs from 1.00pm until 3:00pm with light refreshments provided.

A customer or one of your staff needs urgent medical assistance. You are the first and possibly the only person there to respond. You've rung 111, and the St John Ambulance is on its way. **What you do in the next 4-12 minutes before the St John Ambulance arrives could save that person's life.**

St John has designed a two-hour workshop to up-skill staff. Attendees will be shown how to deal with the five most common situations they are likely to encounter in their workplace environment which could be a cardiac arrest, a falling injury, or a person cut and badly bleeding. The aim of this workshop is to up-skill staff to compliment, or assist, your fully trained first aiders.

### COURSE CONTENT

- Adult CPR (incl. a demonstration on an AED defibrillator unit)
- Managing an unconscious patient who does not require CPR
- Best positioning, airway management, and environment assessment
- Managing a conscious patient who is feeling faint or having difficulty breathing
- Dealing with strains, fractures or broken bones due to a slip or fall
- Dealing with life threatening bleeding

[Register Here](#)



**Massey Business School's Actionable Insights Series presents:**  
*Advertising for free? Online and offline word of mouth: what it is, what it does, and how you can use it.*

### Featuring

Professor Bodo Lang



Professor Marketing Analytics  
Massey University

David (DT) Thomason



Brand and Advertising Strategist

Sarah Geel



Head of Integrated Communications  
Anthem

Online and offline word of mouth: what it is, what it does, and how you can use it  
Thursday, 24th July, 5:30 - 7pm  
Massey University, Albany Campus, Room IC1.07

Join us for this dynamic business networking event featuring Professor Bodo Lang, David (DT) Thomason, Brand and Advertising Strategist, and Sarah Geel, Head of Integrated Communications at Anthem, New Zealand.



Professor Lang will share cutting-edge research on the power of word-of-mouth marketing, both online and offline. DT and Sarah will provide insights on how to harness this influential tool in your business strategy. Learn how organic buzz can drive brand growth, build loyalty, and amplify your marketing efforts—without breaking the bank!

[Register Here](#)

## Latest Information From Business.govt.nz



The [business.govt.nz](#) and other Government sources provide the latest information for businesses.

- [Investment Boost: Tax deduction for new assets](#)
- [Choose your business structure](#)
- [Finance Tips: Take control of your business finances](#)
- [Get ready for KiwiSaver changes](#)
- [Customs goods clearance fees are changing](#)

If you have any questions or need support please contact the Ministry of Business, Innovation and Employment (MBIE)'s phone line for small businesses: Freephone **0800 424 946**

## NZ Post To End Manual Mail Forwarding



### What's Changing

NZ Post will stop forwarding mail or untracked parcels addressed to non-serviced locations (e.g., incorrect or missing PO Boxes/Private Bags). Instead, these items will now be returned to the sender. Impacted customers will receive a notification letter explaining when the change will take effect in their area.

### Why It's Changing

Manually identifying and redirecting mail creates extra handling work. This change aims to reduce rework and streamline operations, ensuring mail reaches the correct destination when addressed accurately at the time of posting.

### How to Add Your Business

- Existing NZ Post Business Account holders: Contact your NZ Post Account Manager or email [changesupport@nzpost.co.nz](mailto:changesupport@nzpost.co.nz)
- New to NZ Post Business? Email [changesupport@nzpost.co.nz](mailto:changesupport@nzpost.co.nz) for setup help.

### What's Next

- After signing up for the Change service, you can cleanse your customer data using NZCOA (New Zealand Change of Address). Contact [datasolutions@nzpost.co.nz](mailto:datasolutions@nzpost.co.nz) for more info.
- You can also register for free as a consumer to preview the service before committing as a business.

## Ride The Wave: Become A Moana Pasifika Member For The 2026 Super Rugby Season!



Jump on board the Moana Pasifika Waka for the 2026 DHL Super Rugby Pacific season with a membership!

Join now to secure your seating for the season at North Harbour Stadium, and start making the most of all the great membership benefits like a members pack, 20% off merchandise, 20% off JBL products and more!

### Moana Pasifika Member Benefits:

- Same seat locked in at all regular season home games at North Harbour Stadium
- 20% discount on additional tickets
- 20% merchandise discount online and at the stadium shop
- Members pack (merch item, members card, lanyard)
- Partner offers
- Access to The Wave, Moana Pasifika members site
- Invitations to member and community events
- Lounge access (exclusive to Tula'i Membership)
- Corporate seating (exclusive to Tula'i Membership)
- Exclusive private cash bar and food (exclusive to Tula'i Membership)

Join Now: <https://moanapasifika.flicket.co.nz/memberships>

## MFAT Market Intelligence Reports



New Zealand's food and fibre exports are on track for record growth, with dairy, horticulture, forestry, and meat all performing strongly. Latest forecasts show export earnings expected to hit \$59.9 billion by June 2025, with momentum set to continue.

In other good news, over 1 million Kiwi businesses are now registered with an NZBN, making it faster and easier to trade and connect both locally and internationally.

For more information, [click here](#).

## Member Offer: Save On Printing Paper With RayTech






# A4 PRINTER PAPER

1 BOX (10 REAMS = 5000 SHEETS)

\$75.00
~~\$90.00~~

## HA Office Printer Paper A4 – 80gsm White

210 × 297 mm | 500 Sheets per ream | *Price is for 10 reams (1 box)*

Stock up your office with high-quality printing paper for just **\$75 per box**– exclusively for BNH members.

Fast Delivery or Pickup:

- Delivery: Same-day dispatch; arrives in 1–2 business days within the Auckland area.
- Pickup: Collect your order at 234C Bush Rd, Rosedale.

[View offer, click here](#)

## Winter Food & Essentials Drive



1 JULY - 30 AUG

**Winter Food & Essentials Drive**

**1 July to 30 August**

As the colder months set in, many in our community need a little extra support.

Business North Harbour is collecting non-perishable food and essential items to help local charities care for those doing it tough this winter.

DONATE NOW

**DROP-OFF LOCATION:**

BNH OFFICE, LEVEL 1, 322 ROSEDALE ROAD  
MON - THURS, 10AM – 3PM

**WHAT TO DONATE:**

NON-PERISHABLE FOOD ITEMS & TOILETRIES

As the colder months set in, many in our community need a little extra support. Business North Harbour is collecting non-perishable food and essential items to help local charities care for those doing it tough this winter.

### Drop-off location:

BNH Office, Level 1, 322 Rosedale Road

Monday to Thursday, 10am – 3pm

### What to donate:

Non-perishable food items: EG

- Canned soups and stews
- Pasta, rice, noodles
- Cereal and oats
- Canned vegetables and fruit
- Long-life milk
- Spreads (peanut butter, jam, Marmite)

Toiletries and hygiene products:

- Soap and body wash
- Toothpaste and toothbrushes
- Deodorant
- Feminine hygiene products
- Toilet paper
- Shampoo and conditioner

Every item counts. Thank you for helping warm hearts and fill pantries this winter.

Thank you to our 2024-2025 PLATINUM PARTNERS

**Ingham**<sup>®</sup>

**ember**  
KOROWAI TAKITINI

Thank you to our 2024-2025 GOLD PARTNERS

**BENEFITZ**  
Design • Make • Print • Signage  
→ Future thinkers.

**driveline**  
leasing and finance

**parkland**

**RAMADA**  
SUITES BY WYNDHAM  
ALBANY

**Spark**<sup>™</sup>

Business Hub  
Auckland  
North

Thank you to our 2024-2025 SILVER PARTNERS

**ASSA ABLOY**

**EDIBLE BLOOMS**  
YOUR NEW WORLD OF GIFTS

**OXYGEN**  
OUTSOURCING

**RAPT!**  
GET YOUR RAPT ON

**Rothbury**  
Real Estate

**VANGUARD**  
SECURITY

Thank you to our Event PARTNERS

Women in Business

**PHONE***plus*<sup>®</sup>  
BUSINESS SERVICES

Business North Harbour Business Excellence Awards

**purple ink**

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EMAIL: [admin@businessnh.org.nz](mailto:admin@businessnh.org.nz) OFFICE: Level 1, Unit 2, 322 Rosedale Road, Rosedale

POSTAL: PO Box 303126, North Harbour