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## Have Your Say

Kia ora tatou,

Advocacy on behalf of and with our members remains an extremely important role for Business North Harbour (BNH), as we make the most of opportunities to have the voice of our local business community heard on matters likely to affect our members.

With consultation on Auckland Council's Annual Plan 2025 – 2026 (Annual Budget) open for submissions from Friday 28th February, until Friday 28th March, it's important that BNH members also have their say. Council is still facing significant budgetary challenges, proposed solutions to which such as a 5.8% rates increase for the average household, will be included in the consultation process. Additionally, within the Mayor's Proposal [here](#) there are other items which could affect you and your property or business, so please make sure that you have your say before consultation closes.

BNH will be making a joint submission with some of the other Business Improvement Districts across the city as well as an individual submission on behalf of our members, but it is imperative that as many members as possible also make their own submissions. Please go to the Council website <https://akhaveyoursay.aucklandcouncil.govt.nz/annual-plan-2025-2026> to ensure that you take this opportunity to voice your opinion.

Ngā mihi mahana,

**Kevin O'Leary**

General Manager, Business North Harbour

## Upcoming Workshops & Events



DHL Super Rugby Pacific 2025 - Moana Pasifika V Highlanders  
Friday 28th February 2025, 7.05pm  
North Harbour Stadium

The countdown is over! Moana Pasifika's first match at our fale, North Harbour Stadium taking on the Highlanders. Get your flags ready and come rep your heritage in DHL Super Rugby Pacific Culture Round!

Tickets to Moana Pacifica Home Games at North Harbour Stadium!

- Tickets start at just \$10 for adults and kids from \$5.
- Memberships are \$230 for a family (2 adults, 2 kids) or from \$115 for a single adult for the season. Includes the 5 home games at NHS, discounts on additional tickets, discounts on merch and a merch pack when they sign up.
- Hospitality is \$200 per person for the lounge with a drinks package and food – this is a great networking opportunity for businesses too with many of our sponsors and board members present.

[Buy Tickets](#)

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Harbour

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PRESENT

A FABULOUS FUNDRAISER IN SUPPORT  
OF THE BREAST CANCER FOUNDATION

The Hatters

PINK TEA PARTY

FRIDAY, 14 MARCH 2025 10:00 AM – 12:30 PM  
NORTH HARBOUR STADIUM  
DRESS CODE: THINK PINK, FABULOUS HATS, AND LOTS OF FLAIR!  
\$35+GST PER PERSON | TABLE OF 10 FOR \$315+GST

PROUD  
COMMUNITY  
SUPPORTER

Breast Cancer  
Foundation NZ

The Hatters Pink Tea Party: A Breast Cancer Foundation Fundraiser

Friday 14th March 2025, 10.00am

North Harbour Stadium

Proudly supported by PHONE PLUS: Call Centre and Customer Service Solutions

Hosted by the brilliantly funny **Urzila Carlson**, with inspiring appearances by **Ah-Leen Rayner (CEO, Breast Cancer Foundation)** and **Hon. Erica Stanford**, this is your chance to come together, bring your team, and make a real difference.

Let's raise our glasses (and don our finest hats!) to hope, community, and a brighter future. We can't wait to see you there!

[Register Here](#)

20TH & 21ST MARCH 2025  
INORGANIC COLLECTION  
REUSABLES // E-WASTE // GENERAL INORGANIC

Help reduce landfill,  
protect the environment  
and save money!

Only  
\$49<sup>plus GST</sup>  
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\* Minimum charge of  
\$49 plus GST applies

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[BUSINESSNH.ORG.NZ/INORGANICCOLLECTION](https://businessnh.org.nz/inorganiccollection)

Inorganic Collection



Our next Office Inorganic Collection will take place on 20th – 21th March 2025. We have negotiated a special minimum discounted rate of \$49.00 plus GST per cubic metre collected (i.e. equivalent to a small garden trailer load) for our members. Pick-ups are made from your business premises (not the road side). For more information, [click here](#)



**ASB**

# Manufacturers Workshop

The Impact of Industry 4.0 on Your Business

Presented by **Imac**

Powered by **EMA**

The ASB Manufacturer's Workshop -The Impact of Industry 4.0 on your Business

6th March 2025, 12.00pm

The workshop is designed for anyone in manufacturing, in particular decision-makers – operations managers, finance teams, business owners, change managers and directors, who are considering how to best embrace the future of digitisation and automation.

- Discover how other businesses are harnessing data and technology to boost productivity, streamline operations, and drive growth.
- Explore the opportunities and implications for your organisation and see "how" integrating these innovative solutions might integrate into your existing processes.
- Gain insights into the benefits to your business including maximising efficiency, improving productivity, enhancing decision-making, impact on health and safety, cost saving, and achieving sustainable success in a competitive landscape.
- Enjoy the "Nautech Smart Factory Showcase", which provides a local example of the practical application of Industry 4.0.

Don't miss this opportunity to equip yourself with the knowledge needed to lead your business into the Industry 4.0 era.

[Register Here](#)

# Ingham<sup>®</sup>

## NORTH HARBOUR

### Summer Fleet Day



Join us  
RSVP below

**HYUNDAI**  
North Harbour

**ISUZU**  
NORTH HARBOUR

**RENAULT**  
North Harbour

Fleet Days Event: Ingham North Harbour - Hyundai, Isuzu and Renault

Thursday 6th March, 12 noon - 6pm

175 Wairau Road, Wairau, North Shore

Light refreshments and BBQ provided

You are invited to our Ingham Summer Fleet Days Event. Network with our industry leading commercial fleet specialists under the sun, all while enjoying a few cheeky refreshments, hot BBQ food, and chilled DJ-spun summer beats. Specialist fit-out experts *AutoTransform* and signwriting wizards *Sign M8* will be on-hand to showcase their products. Bring a friend, bring your sunnies, and get ready for an informal and fun afternoon.

RSVP below or call Matt Barker, Fleet Sales Specialist on 027 838 2981.

[RSVP](#)



# Hato Hone St John

## MENTAL HEALTH FIRST AID WORKSHOP

THURSDAY 20 MARCH 2024, 8.30AM - 12.45PM  
BUSINESS NORTH HARBOUR, 322 ROSEDALE ROAD

Mental Health First Aid Training - with Hato Hone | St John

Thursday 20th March, 8.30am - 12.45pm

Business North Harbour

Learn how to identify, understand and respond to signs of mental health issues in work colleagues, friends and family members.

### WHAT TO EXPECT

Using a variety of best practice learning methods, including discussions, videos and scenario work, this course is ideal for anyone wanting to help recognise mental distress and what they can do to help.

### WHO SHOULD ATTEND

- Those who are responsible for staff or interact with the public
- Anyone who wants to improve their knowledge around mental health and wellbeing

### COURSE OUTCOMES

By the end of the course participants should be able to:

- Identify the early signs of mental distress
- Have an understanding of the relationship between mental health and unwellness
- Identify when a person may be experiencing a mental health crisis
- Identify strategies for managing a mental health crisis safely
- Know and be able to use the St John Listen to your HEAD™ action plan
- Identify agencies who can help and/or know how to get immediate assistance if necessary
- Understand debrief strategies for self-care including reflective practice

[Register Here](#)



**Dale Carnegie**

# Step Up To Leadership

## Step up to be the leader you are meant to be.

### Learn How To:

- Transition from doing to leading
- Lead by example
- Listen with empathy
- Earn trust and build cooperation
- Create a sense of direction for your team
- Foster collaboration
- Delegate and hold people accountable

- Hold a performance appraisal and provide recognition that builds confidence and loyalty in others
- Resolve conflicts and convert negativity into positive production
- Give difficult feedback without creating resentment
- Be cool under pressure

**When: Tuesday 15th April 2024 8:30am - 4:30pm**

**Location: BNZ North Shore Partners Centre, Level 3, 55 Corinthian Drive, Albany**

**Investment: \$800 + GST**

**Email to register: [michele@dalecarnegie.co.nz](mailto:michele@dalecarnegie.co.nz)**

This workshop is registered with the Regional Business Partner Network. To explore if your business may be eligible for support, contact us, so we can put you in touch with your local Regional Business Growth Advisor it appropriate to discuss further



**View Course Programme**

**Contact: [michele@dalecarnegie.co.nz](mailto:michele@dalecarnegie.co.nz) | 0275 988 430 | [www.dalecarnegie.co.nz](http://www.dalecarnegie.co.nz)**

Member Event: Step Up To Leadership brought to you by Dale Carnegie

Thursday 15th April, 8.30am - 4.30pm

BNZ North Shore Partners Centre

Step up to be the leader you are meant to be

Don't supervise.... *super-lead* your team to breakthrough performance!

In this programme, you will smooth your transition from individual contributor to leader.

[Register Here](#)



## Past Events



We had a blast at our first BNH Business After 5 of the year, hosted by the fantastic team at North Harbour Hyundai!

A huge thank you to everyone who came along and made it such a successful evening of networking, fun, and connection-building. We especially want to thank Nic, Jess, and the entire North Harbour Hyundai team for their incredible hospitality. And insightful speech from Kaipātiki Local Board to share their vision and updates with our community.

It was a brilliant way to kick off 2025, and we can't wait to see you at our next event! Keep an eye out for more exciting networking opportunities coming soon – we're looking forward to connecting and growing with you. To view event photos, [click here](#)

## Applications Invited For The BNH Leadership And Business Mentoring Programme

### Applications Close On Friday

Following the success of the Business North Harbour (BNH) Leadership and Business Mentoring Programmes in 2024, applications are invited from potential Mentors and Mentees for two new bigger and better Leadership and Business Mentoring Programmes which will run concurrently in 2025. Developed in conjunction with Dr. Patricia Bossons, Honorary Teaching Fellow, Massey University Business School, one programme will accommodate female Mentees who prefer a female Mentor, while the other will be a mixture of male and female Mentors and Mentees.

Alternatively, for more information visit our web page [here](#) then please forward your application for either role to [kevin@businessnh.org.nz](mailto:kevin@businessnh.org.nz) providing the details requested in the 'full programme details document' available [here](#) by no later than **Friday 28th February**.

Don't miss the chance to be part of this exciting opportunity:

- Please consider giving back and become a Mentor
- OR
- Become a Mentee and give your capability and confidence a massive boost

## Latest Information From Business.govt.nz



The [business.govt.nz](https://business.govt.nz) and other Government sources provide the latest information for businesses.

- [3 tips to manage stress at tax time](#)
- [Use new gender pay gap toolkit](#)
- [Has your business been affected by the misuse of market power](#)
- [Claiming business expenses](#)
- [Level up your business](#)
- [Improve your productivity](#)
- [Have your say on Going For Growth](#)

If you have any questions or need support please contact the Ministry of Business, Innovation and Employment (MBIE)'s phone line for small businesses: Freephone **0800 424 946**

## The Ember Employment Talent Showcase Would Like To Introduce Alba!



Ember Employment have hundreds of jobseekers on their books ready to step into roles. Today, we'd like to introduce you to Alba, who is looking for work in admin.

Alba has held a variety of admin and retail positions and would like to settle with an organisation long term.

If you want to learn more about Alba or any of the other jobseekers on our books contact Robyn today at: [robyn.maxwell@ember.org.nz](mailto:robyn.maxwell@ember.org.nz)

Ember Employment is here to connect employers with the right people—whether you need administrators, cleaners, or site supervisors, we've got you covered!

As one of Aotearoa's largest NGOs, Ember Employment is on a mission to create opportunities for everyone.

This #FREE resource is supported by Business North Harbour. Take advantage today—and reach out to Robyn!

## Help Us To End Ongoing Rosedale Pollution – Site Visits Available From 17<sup>th</sup> March

Over recent months Council has been made aware of a number pollution events in the Rosedale Industrial area. As most stormwater doesn't get treated, any contaminants that enter the stormwater drains can end up in our waterways. This doesn't mean that industrial sites are necessarily putting things into the stormwater on purpose but there may be poor practices which are unintentionally contributing to the contamination of the waterways. Stormwater management is important on industrial sites due to the potential type, range and quantity of contaminants which could reach vulnerable environments. These contaminants can reduce the amount of available oxygen, change the nutrient levels, affect the temperature or pH or physically smother wildlife like Pukeko and eels.

Due to this, we would like to visit businesses within the catchment, that can be identified as undertaking an Industrial or Trade Activity. The purpose of these visits will be to check that the practices on site are in line with best practice and to check whether the requirements of the Auckland Unitary Plan (Operative in Part) (AUP(OP)) are being met. You may have been visited by the Industrial Pollution Prevention Programme (IPPP) in the past, which is a local board funded initiative to educate businesses on best practice.

If you would like to arrange a time for us to visit, please contact us directly at [itapp@aucklandcouncil.govt.nz](mailto:itapp@aucklandcouncil.govt.nz). Site visits generally take around 15 minutes and we will go through some of your site processes, have a look around the site and go over any paperwork. For



## Timber - It's Not Photocopy Paper. Reducing And Disposing Of Waste



A tongue in cheek suggestion was made to me a while ago “builders treat timber like office workers treat photocopier paper”. In 2019, quantitative research conducted for Auckland Council revealed a strong desire within the building sector to reduce timber waste. Given that timber typically makes up about a quarter of the waste by weight from a typical house build - even with the use of pre-nailed frames - this isn't surprising.

There are several key areas where timber waste can be minimised. While no one wants to be the Quantity Surveyor who underestimates timber needs, over-ordering is a significant contributor to waste. Keeping a close eye on timber orders helps foster a culture of making the most of every piece.

Proper storage and handling of timber are also crucial. Keeping timber packets dry and protected from the elements helps ensure they are fully utilised. A tarp or timber cover is usually sufficient to protect outdoor-stored timber.

A surprising amount of timber is used for bracing frames, with suppliers often delivering a packet of timber along with the set of frames. Unfortunately, it's not uncommon for perfectly good bracing timber to be cut to the length of a skip and discarded. Formwork is also another application where timber is often discarded after a single use.

Fortunately, alternatives like reusable bracing are now available, significantly reducing the need for timber in this context. Additionally, reusable bracing has been reported to be easier to install and remove.

Timber pieces that are an arm's length or longer can be reused if they are kept out of skips and stored properly. These pieces can often be reused on the same site, a different site, or donated to local facilities or organisations. Even shorter pieces of timber, often considered waste, can be useful to many people.

More alternatives to skips are emerging for usable timber. Many communities have local recycling centres that will accept reusable lengths of timber for free. It's simply a matter of keeping this material out of your skip and dropping it off. BRANZ have recently provided an interactive map to help builders and tradespeople find locations to drop off reusable materials. You can find it here: [BRANZ Interactive Map](#)

With a bit of forethought and planning, reducing timber waste can be an easy and effective way to decrease site waste volume and cost, while elevating the value of this important resource.

## From Passion To Legacy: Eliette Roslin's Journey In Music Education



Eliette Roslin is no stranger to ambition, resilience, and turning dreams into reality. As the Founder, Owner, and Director of Eliette's Music Academy (EMA), her journey from humble beginnings to a flourishing music school empire is nothing short of inspiring. EMA's story began in 2016, when Eliette, at just 22 years old, opened a small shop on 'The Avenue' near Albany Village. With an unshakeable belief in her vision and an immense passion for music, she set out to create a space where students could explore their musical talents, build their confidence and find solace in music. Having grown up in Greenhithe and attended Albany Junior and Senior High, launching the academy in the area she called home made the venture even more special. What started as a solo venture, with Eliette juggling both teaching and administration, has since blossomed into two successful campuses across Auckland. The Grafton campus opened in 2022, and a third location in Botany is set to launch in April 2025. With a team of 40 dedicated teachers and over 1000 students, EMA has become a household name in the local music education scene. But Eliette's influence goes beyond her Academies. EMA has expanded into schools throughout Auckland, offering a wide range of music programmes, and her charitable initiative, The Green Room, takes music into hospitals and health centres while also supporting young peoples' mental health through musical programmes. Reflecting on her journey, Eliette fondly remembers walking from Schnapper Rock to the Albany Mall, when the area was just beginning to grow. "Being awarded Young Business Person of the Year at the North Harbour Business Awards last year was a whirlwind of emotions, especially since it celebrated businesses in the community I call home," she shares. For Eliette, being a part of Business North Harbour has been a rewarding experience. "It's such a fantastic community," she says, expressing her pride in the local network she's become an integral part of. From one small shop to a thriving Academy that impacts countless lives, Eliette's journey continues to inspire many, proving that with vision, determination, and a deep passion for what you do, anything is possible.

Thank you to our 2024-2025 PLATINUM PARTNERS

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